

Returns Label (EUROPEAN ONLY)

Want to return your order? Simply follow the steps below. Please note that items can only be returned for a refund, we cannot process exchanges.

Returns Instructions.

1. This label is only valid for use for EUROPEAN returns **ONLY**.
2. Please complete the returns form that was included with your original order. It is very important for you to enclose this with your parcel as we require it to process your return. If you have lost this form or can't find it in your original package you can download it from www.baselondon.com/page/Delivery+Information
3. Unfortunately we cannot process exchanges. If you would like to order a replacement please place a new order and return the original item(s) to us to refund.
4. Fold this pre-printed label along the dotted line below and attached attach the label (address side showing) securely to your parcel. Please note this is label is not postage paid.
5. Returns can take up to 14 days to get back to our warehouse.
6. Please retain a proof of postage until we have confirmed your refund has been processed.

For further information regarding our returns policy, please visit the **Delivery & Return** page on baselondon.com

Fold Along This Line...

Web Order Returns
Base London C/O AWL UK LTD
Unit 12
Brooklands Close
Sunbury - on - Thames
Middlesex
TW16 7DX
UNITED KINGDOM